

Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 29, 2016

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2016 ETC Annual Report of LBH, LLC d/b/a Cameron Communications

Study Area Code 279014

Dear Ms. Dortch:

On behalf of LBH, LLC d/b/a Cameron Communications ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

ikuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.313.



7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 29, 2016

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2016 ETC Annual Report of LBH, LLC d/b/a Cameron Communications

Study Area Code 279014 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client LBH, LLC d/b/a Cameron Communications (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ 47 C.F.R. §§ 54.313.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

Al Klandell

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	279014	
<015>	Study Area Name	LBH, LLC	
<020>	Program Year	2017	
<030>	Contact Name: Person USAC should contact with questions about this data	Marty J. Meche	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3375838353 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	marty.meche@camtel.com	
	Form Type	54.313 and 54.422	

-	ervice Quality Improvement Reporting ollection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0 July 2013		
<010>	Study Area Code	279014		
<015>	Study Area Name	LBH, LLC		
<020>	Program Year	2017		
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O		
<112>	If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a		
<113> <114> <115> <116> <117> <118>	Please select the appropriate responses below (Yes, No, Not Applicable) to contitude the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received. How much (USF) was used to improve service quality, and how support was used to improve much (USF) was used to improve service coverage and how support was used to improve much (USF) was used to improve service capacity, and how support was used to improve much (USF) was used to improve service capacity and how support was used to improve an explanation of network improvement targets not met in the prior calendar year.	rove service quality prove service coverage	Name of Attached Document	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Co	de				279014						
<015>	Study Area Name											
<020>	Program Year						2017					
<030>	> Contact Name - Person USAC should contact regarding this data						Marty J. Meche					
<035>	Contact Telephone Number - Number of person identified in data line <030>						ext.					
<039>	Contact Email	Address - Ema	il Address of pe	erson identified	in data line <0	30> marty.mech	e@camtel.com					
<210>	<210> For the prior calendar year, were there any reportable voice service outages? No											
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<a>	<e></e>	<†>	<g></g>	<n></n>
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date		Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
									•		
	l										

(300) Unfulfilled Service Request Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> Study Area Code	279014				
<015> Study Area Name	LBH, LLC				
<020> Program Year	2017				
<030> Contact Name - Person USAC should contact regarding this data	Marty J. Meche				
<035> Contact Telephone Number - Number of person identified in data line <030> 3375838353 ext.					
<039> Contact Email Address - Email Address of person identified in data lin	e <030> marty.meche@camtel.com				
<300> Unfulfilled service request (voice)	0				
<310> Detail on attempts (voice)					
<320> Unfulfilled service request (broadband)	Name of Attached Document	 7			
<330> Detail on attempts (broadband)	Name of Attached Document				

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 279014
<015>	Study Area Name LBH, LLC
<020>	Program Year 2017
<030>	Contact Name - Person USAC should contact regarding this data Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>
<039>	Contact Email Address - Email Address of person identified in data line marty.meche@camtel.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice 0.0
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband
<450>	Complaints per 1000 customers for mobile broadband

	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	279014	
<015>	Study Area Name	LBH, LLC	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules Yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	2790141a510.pdf les Compliance	

(600) F	unctionality in Emergency Situations		FCC Form 481
Data C	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	279014	
<015>	Study Area Name	LBH, LLC	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	

279014la610.pdf

<610> Descriptive document for Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> Study Area Code	279014				
<015> Study Area Name	LBH, LLC				
<020> Program Year	2017				
<030> Contact Name - Person USAC should contact regardin	g this data Marty J. Meche				
<035> Contact Telephone Number - Number of person ident	ified in data line <030> 3375838353 ext.				
<039> Contact Email Address - Email Address of person identified in data line <030> marty.meche@camtel.com					
<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge	1/1/2016 12.64				

-702	4.	2:	2.	di di	4.2.	.1.2.	di di	J.F.	
<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	 kesidential Local	<b3></b3>	<b4></b4>	<bs><b5> Mandatory Extended Area</b5></bs>	<c></c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
		• •				•			
ŀ									
ŀ									
					Cooot	*			
					See at	tached worksheet			
ŀ									
ŀ									
ŀ									
ŀ									
-									
									

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	79014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
ŀ									

(800) Op	erating Companies			FCC Form 481
Data Col	Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
<010>	Study Area Code		279014	
	,		2/7014	
<015>	Study Area Name		LBH, LLC	
<020>	Program Year		2017	
<030>	Contact Name - Person l	JSAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	3375838353 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	marty.meche@camtel.com	
<810>	Reporting Carrier	LBH, LLC		
<811>	Holding Company	American Broadband Communications et al.		

<812> Operating Company

LBH, LLC

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
-			
-	See atta	ached workshe	et
-			
-			
-			
-			
-			
-			
-			
-			
-			
-			
-			
-			
-			
-			

(900) Tri	bal Lands Reporting	FCC Form 481	
Data Co	llection Form	OMB Control No. 3060-0986/OMB Control No. 3060-08	19
		July 2013	
ر د ۱۵۵۸	Study Avan Code	279014	
<010> <015>	Study Area Code Study Area Name	LBH, LLC	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable	
<921> <922> <923> <924> <925> <926> <927> <928> <927> <928> <929>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

	oice and Broadband Service Rate Comparability ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com
<1000> <1010>	Voice services rate comparability certification Yes Attach detailed description for voice services rate comparability compliance	3
		Name of Attached Document
<1020> <1030>	Broadband comparability certification Attach detailed description for broadband	
	comparability compliance	Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481	
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	279014		
<015>	Study Area Name	LBH, LLC		
<020>	Program Year	2017		
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com		
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps		

(1200) Te	erms and Condition for Lifeline Customers			FCC Form 481
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
•				
<010>	Study Area Code		279014	
<015>	Study Area Name		LBH, LLC	
<020>	Program Year		2017	
<030>	Contact Name - Person USAC should contact regarding this data		Marty J. Meche	
<035>	Contact Telephone Number - Number of person identified in data li			
<039>	Contact Email Address - Email Address of person identified in data li	ine <030>	marty.meche@camtel.com	
		Г	279014la1210.pdf	
			2/9014141210.pul	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
				Name of Attached Document
<1220>	Link to Public Website	HTTP		
	heck these boxes below to confirm that the attached document(s), on line 1	210,		
	bsite listed, on line 1220, contains the required information pursuant to			
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must			
annually	report:			
z1221s	Information describing the torner and conditions of any voice			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~		
	terepriority service plans offered to Effering subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	V		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		
		<u> </u>		

(2000) Price Ca	ap Carrier Additional Documentation	FCC Fc	orm 481
Data Collectio	n Form	OMB	Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate	-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 20	013
4010s Ct	ty Area Code 279014		
	dy Area Code 279014 dy Area Name LBH, LLC		
	gram Year 2017		
	tact Name - Person USAC should contact regarding this data Marty J. Meche		
<035> Con	tact Telephone Number - Number of person identified in data line <030> 3375838353 ext.		
<039> Con	tact Email Address - Email Address of person identified in data line <030> marty.meche@camtel.com		
	ppropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient America Phase II support as set forth in 47 CFR \S 54.313(b),(c),(d),(e). The information	• •	•
Inc	remental Connect America Phase I reporting		
<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1		
<2010>			
	2016 certification, this applies to Round 2 recipients of Incremental		
	Support		
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1		
	2016 certification, this applies to Round 1 recipients of Incremental		
	Support		
<2022>	Recipient certifies, representing year two after filing a notice of		
12022	acceptance of funding pursuant to 54.312(c), that the locations in		
	question are not receiving support under the Broadband Initiatives		
	Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4		
	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of		
	capital funding expended in the previous year in meeting Connect	<u> </u>	
	America Phase I deployment obligations, accompanied by a list of census		
	· · · · · · · · · · · · · · · · · · ·		
	blocks indicating where funding was spent. This covers year two		
	54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year	Name of Attached Document Listing	
\2024 D>	two - 54.313(b)(2)(ii). Round 2 recipients only.	Required Information	
		Required information	
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 1 for	Name of Attached Document Listing	
-	year three and Round 2 for year two) - Connect America Fund , WC	Required Information	
	Docket 10-90, Report and Order, FCC 13-	1	
	Doublet 10 30, Report and Order, 100 13		
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection For	rrier Additional Documentation (Continued) m eturn Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<2016>	Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband			
	: America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?			
<2017B>	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	Name of Attached Document Listing Required Information		
<2018>	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Name of Attached Document Listing Required Information		
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)			
<2020>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)			
<2021>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)			
<2026>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)			
<2027>	Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)			

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	ſ	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	I	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	(Yes/No)	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		-
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

Financial Data Summary	
•	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(,	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data l	ine <030> marty.meche@camtel.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

il yes to 4003A, please provide a response for 4003B.		
4003b . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (para	graph 80)	
4004a . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information ————————————————————————————————————	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Study Area Code of Reporting Carrier:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier		
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrie also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent: JSI		
Name of Reporting Carrier: LBH, LLC		
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2016	
Printed name of Authorized Officer: Bruce Petry		
Title or position of Authorized Officer: President		
Telephone number of Authorized Officer: 3375832111 ext.		
Study Area Code of Reporting Carrier: 279014	Filing Due Date for this form: 07/01/2016	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on E	Behalf of Reportin	ng Carrier
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipient the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information repor		
Name of Reporting Carrier: LBH, LLC		
Name of Authorized Agent Firm: JSI		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/23/2016
Name of Authorized Agent Employee: Lisa A. McLaughlin		
Title or position of Authorized Agent or Employee of Agent Consultant		
Telephone number of Authorized Agent or Employee of Agent: 5123380473 ext.		
Study Area Code of Reporting Carrier: 279014 Filing Due Date for this form: 07/01/2016		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 to 18 of the United States Code, 18 U.S.C. § 1001.	J.S.C. §§ 502, 503(b), or	fine or imprisonment under Title



LBH, LLC

Study Area Code: 279014

Response to Line 510 - Service Quality Standards and Consumer Protection Rules

Compliance for Voice

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must

make "a specific commitment to objective measures to protect consumers." The FCC found that for

wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this

requirement and that the sufficiency of other commitments would be considered on a case-by-case

basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject

to consumer protection obligations under state law, compliance with such laws may meet our

requirement."4

LBH, LLC ("Company") hereby certifies that its voice service, and broadband service where

regulated by these laws, complies with applicable service quality standards and consumer protection

rules under Louisiana state law and federal law. These provisions include, but are not limited to, the

following: 1) Customer Service Regulations for Telecommunications Service in LPSC Docket No.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

⁴*Id.* at n. 72.

U-24856;⁵ 2) "Slamming" requirements in Docket No. U-25754;⁶ and 3) Docket No. U-24050 containing rules and regulations concerning Telecommunications Service Provider billing;⁷ 4) Truth-in-Billing rules contained at 47 CFR § 64.2401; and, 5) compliance with federal CPNI rules, Red Flag rules and other applicable federal and state requirements governing the protection of customers' privacy.

Concerning broadband service specifically, the Company hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Louisiana Administrative Code by the Louisiana Public Service Commission, the Company discloses rates, terms and conditions on its public web site and the Company complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Louisiana. In addition, the Company adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order, as it applies to the Company.

-

⁵ Louisiana Public Service Commission General Order, Docket No. U-24856 - In re: Customer Service Regulations for Telecommunications Service Providers. (Decided at the Business and Executive Session held November 2, 2000).

⁶ *Louisiana Public Service Commission General Order*, Docket No. U-25754 - In re: Possible Amendments to the June 5, 1998 General Order ("Slamming"). (Decided at Business and Executive Session held April 24, 2002).

⁷ Louisiana Public Service Commission General Order, Docket No. U-24050 –In re: Rules and regulations concerning Telecommunications Service Provider ("TSP") billing. (Decided at Business and Executive Session held June 21, 2000).

LBH, LLC

Study Area Code: 279014

Response to Line 610 - Ability to Function in Emergency Situations for Voice

LBH, LLC ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2). The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function in emergency situations in accordance with the Company's Emergency Operations Plan which include provisions for continuity of service and emergency operations planning. Any central office not equipped with permanently installed standby generators contains as a minimum eight hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed emergency power facilities have a mobile power unit available which can be delivered and connected on short notice. The Company's Emergency Operations Plan and emergency power facilities and equipment support both voice and broadband network equipment in the event of an emergency situation.

_

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	279014
<015>	Study Area Name	LBH, LLC
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Number - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	marty.meche@camtel.com

<701> Residential Local Service Charge Effective Date 1/1/2016 <702> Single State-wide Residential Local Service Charge 12.64

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
61.1.	F (U.FO)	CAC (CETC)	B. 1. T	Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	All		FR	12.64	0.0	0.49	0.0	13.13

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		279014
<015>	Study Area Name		LBH, LLC
<020>	Program Year		2017
<030>	Contact Name - Person USA	AC should contact regarding this data	Marty J. Meche
<035>	Contact Telephone Numbe	r - Number of person identified in data line <030>	3375838353 ext.
<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	marty.meche@camtel.com
<810>	Reporting Carrier	LBH, LLC	
<811>	Holding Company	American Broadband Communications et al.	
<812>	Operating Company	LBH, LLC	

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Cameron Telephone Company, LLC (LA)	270425	Cameron Communications
Cameron Telephone Company, LLC (TX)	440425	Cameron Communications
Elizabeth Telephone Company, LLC	270430	Cameron Communications
Interior Telephone Company	613011	TelAlaska
Mukluk Telephone Company, Inc.	613016	TelAlaska
TelAlaska Cellular Inc.	619013	
K.L.M. Telephone Company	421900	American Broadband Communications
Holway Telephone Company	421929	American Broadband Communications
Arlington Telephone Company	371517	
The Blair Telephone Company	371524	
Eastern Nebraska Telephone Company	371542	
Rock County Telephone Company	371586	
HunTel Cablevision, Inc.	379016	HunTel Communications
AMA Communications, LLC	449020	
Dialog Telecommunications, Inc. (KY)	269011	
Dialog Telecommunications, Inc. (MS)	289012	
Cameron Communications, LLC		Cameron Communications
LBH, LLC	279014	Cameron Communications
N.W. Communications Co.		American Broadband Communications
TelAlaska Long Distance, Inc.		TelAlaska Networks

LBH, LLC

Study Area Code: 279014

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, including Tone Dialing Service, and facilities only. The rates for other ancillary services not specifically shown below are presented in LBH, LLC's tariff(s) on file with the Louisiana Public Service Commission. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates: (1)(2)

Exchange Name	R-1 Rate	Res. EAS Charge	
Sweetlake	\$12.64	\$ -	
Moss Bluff	\$12.64	\$ -	
Sulphur	\$12.64	\$ -	

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Louisiana Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.4 Cancels Original Page 71.4

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM

A. General

- 1. Lifeline service is a retail local service offering sponsored

 by the FCC. It is a government assistance program that is available
 to qualifying low-income consumers. A customer's Lifeline benefit
 may not be transferred to any other person.
- 2. Consumers qualifying for Lifeline service are offered the services or functionalities enumerated in 47 Code of Federal Regulations 54.101 (A) (1) (8) (relating to supported services for Rural, Insular and High Cost areas).
- 3. The company shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline service.

Louisiana Tariff No. 1 Section 4

Original Page 71.5.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

В.	Eligibility Requirements	M
1.	The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence. A household is not permitted to receive Lifeline benefits from multiple providers. A "Household" is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A violation of the one-per-household limitation is a violation of the FCC's rules and will result in de-enrollment from the program.	C
2.	The applicant must have only one local exchange access line to the residential premises or dwelling place.	C
3.	The service must be provided in the applicant's name.	C
4.	The applicant, one or more of the applicants dependents, or the applicant's household must participate in one of the following programs:	C
	-Medicaid -Supplemental Nutrition Assistance Program (SNAP) -Low-Income Home Energy Assistance Programs (LIHEAP) -Supplemental Security Income (SSI) -Federal Public Housing Assistance - Section 8 -Temporary Assistance to Needy Families (TANF) -National School Lunch's Free Lunch Program (NSL)	С

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.6 Canceled Original Page 71.6

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

Additionally, customers not receiving benefits under one of the programs listed above and whose total gross annual household income is at or below 135% of the Federal poverty guidelines may be eligible to participate.

M

C

- 5. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.
- C. Certification
- 1. Proof of household income or receipt of benefits from any of the qualifying C low income assistance programs shall be provided to the company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the company. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- 2. The applicant shall be required to certifying under penalty of perjury, that:
 - (i) The subscriber meets the program-based or income based eligibility criteria for receiving Lifeline.
 - (ii) The customer will notify the company within thirty (30) days if the customer is no longer eligible to receive Lifeline, including if the customer (or his/her dependents or household) is no longer participating in any of the qualifying programs, or if the consumer's household income rises to exceed 135% of the Federal Poverty Guidelines, or the customer receives more than one Lifeline benefit, or another member of the customer's household is receiving a Lifeline benefit.
 - (iii) If the customer moves, the customer will provide his/her new address within thirty (30) days.
 - (iv) The customer's household will receive only one Lifeline service and, to the best of the customer's knowledge, customer's household is not already receiving a Lifeline service.

C

Louisiana Tariff No. 1
Section 4

Original Page 71.6.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

- (v) The information in the customer's certification form is true and correct to the best of his/her knowledge.
- (vi) The customer acknowledges that providing false or fraudulent information to receive Lifeline is punishable by law.
- (vii) The customer acknowledges that he/she may be required to recertify continued eligibility for Lifeline at any time, and customer's failure to recertify as to his/her continued eligibility will result in de-enrollment and termination of Lifeline benefits.
- 3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility, Information obtained during such audit will be treated as confidential information to the extent required under state and federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- 4. If the company has a reasonable basis to believe that he customer is no longer eligible to receive Lifeline, the company will notify the customer in writing. If the customer cannot provide eligibility documentation within thirty (30) days, the Lifeline credit will be discontinued. The company must terminate Lifeline discounts for subscribers who fail to demonstrate continued eligibility within the thirty (30) day timeframe. Also, a customer who fails to provide a signed eligibility re-certification form or annual one-per-household re-certification within thirty (30) days of the date of company's request will be de-enrolled from the Lifeline program.

C

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.7

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

D. Provision of Service

- 1. The company shall provide Lifeline service to all eligible consumers within it service area if the existing service of those consumers meets the qualifications set forth in Subsection B of the Lifeline Tariff. Within sixty (60) days after receipt of the list, the company shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.
- 2. If the eligible consumer's existing telephone service does not qualify, the Company shall advise the eligible consumer by direct mail of changes necessary to satisfy Lifeline criteria. The notice provided by the company will include all information required under the Commission's Rules.
- 3. If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the company shall begin reduced billing at the time the new service is established.
- 4. Customers who qualify for Lifeline service must sign a form, executed under penalty of perjury, identifying public assistance programs or income criteria listed in Subsection B of the Lifeline tariff from which they receive benefits. The customer must agree to notify the company if the customer ceases to participate in the program(s).
- 5. Customer acknowledges that willfully making false statements to obtain Lifeline C benefits can result in fines, imprisionment, de-enrollment or being barred from the program.
- 6. The customer acknowledges, and consents, that the customer's name, telephone C number, and address will be provided to the Universal Service Administrative Company (administrator to the Lifeline program) and/or its agents for the purpose of verifying that the customer does not receive more than one Lifeline benefit.

E. Credits and Deposits

1. The credit verification procedures used for all applicants who apply for service with the company will also be used for applicants who apply for service under the Lifeline program.

Louisiana Tariff No. 1 Section 4 Original Page 71.7.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

M

2. The deposit standards used for all applicants who apply for service with the company will also be used for applicants who apply for Lifeline service with the exception that deposit requirements will be waived for Lifeline service applicants who voluntarily elect subscriber toll restriction service.

F. Lifeline Service Discounts

1. Eligible consumers who subscribe to Lifeline service will receive the following discounts:

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.4 Cancels Original Page 71.4

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM

A. General

- 1. Lifeline service is a retail local service offering sponsored

 by the FCC. It is a government assistance program that is available
 to qualifying low-income consumers. A customer's Lifeline benefit
 may not be transferred to any other person.
- 2. Consumers qualifying for Lifeline service are offered the services or functionalities enumerated in 47 Code of Federal Regulations 54.101 (A) (1) (8) (relating to supported services for Rural, Insular and High Cost areas).
- 3. The company shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline service.

Louisiana Tariff No. 1 Section 4

Original Page 71.5.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

В.	Eligibility Requirements	M
1.	The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence. A household is not permitted to receive Lifeline benefits from multiple providers. A "Household" is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A violation of the one-per-household limitation is a violation of the FCC's rules and will result in de-enrollment from the program.	C
2.	The applicant must have only one local exchange access line to the residential premises or dwelling place.	C
3.	The service must be provided in the applicant's name.	C
4.	The applicant, one or more of the applicants dependents, or the applicant's household must participate in one of the following programs:	C
	-Medicaid -Supplemental Nutrition Assistance Program (SNAP) -Low-Income Home Energy Assistance Programs (LIHEAP) -Supplemental Security Income (SSI) -Federal Public Housing Assistance - Section 8 -Temporary Assistance to Needy Families (TANF) -National School Lunch's Free Lunch Program (NSL)	С

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.6 Canceled Original Page 71.6

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

Additionally, customers not receiving benefits under one of the programs listed above and whose total gross annual household income is at or below 135% of the Federal poverty guidelines may be eligible to participate.

M

C

- 5. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.
- C. Certification
- 1. Proof of household income or receipt of benefits from any of the qualifying C low income assistance programs shall be provided to the company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the company. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- 2. The applicant shall be required to certifying under penalty of perjury, that:
 - (i) The subscriber meets the program-based or income based eligibility criteria for receiving Lifeline.
 - (ii) The customer will notify the company within thirty (30) days if the customer is no longer eligible to receive Lifeline, including if the customer (or his/her dependents or household) is no longer participating in any of the qualifying programs, or if the consumer's household income rises to exceed 135% of the Federal Poverty Guidelines, or the customer receives more than one Lifeline benefit, or another member of the customer's household is receiving a Lifeline benefit.
 - (iii) If the customer moves, the customer will provide his/her new address within thirty (30) days.
 - (iv) The customer's household will receive only one Lifeline service and, to the best of the customer's knowledge, customer's household is not already receiving a Lifeline service.

C

Louisiana Tariff No. 1
Section 4

Original Page 71.6.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

- (v) The information in the customer's certification form is true and correct to the best of his/her knowledge.
- (vi) The customer acknowledges that providing false or fraudulent information to receive Lifeline is punishable by law.
- (vii) The customer acknowledges that he/she may be required to recertify continued eligibility for Lifeline at any time, and customer's failure to recertify as to his/her continued eligibility will result in de-enrollment and termination of Lifeline benefits.
- 3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility, Information obtained during such audit will be treated as confidential information to the extent required under state and federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- 4. If the company has a reasonable basis to believe that he customer is no longer eligible to receive Lifeline, the company will notify the customer in writing. If the customer cannot provide eligibility documentation within thirty (30) days, the Lifeline credit will be discontinued. The company must terminate Lifeline discounts for subscribers who fail to demonstrate continued eligibility within the thirty (30) day timeframe. Also, a customer who fails to provide a signed eligibility re-certification form or annual one-per-household re-certification within thirty (30) days of the date of company's request will be de-enrolled from the Lifeline program.

C

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.7

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

D. Provision of Service

- 1. The company shall provide Lifeline service to all eligible consumers within it service area if the existing service of those consumers meets the qualifications set forth in Subsection B of the Lifeline Tariff. Within sixty (60) days after receipt of the list, the company shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.
- 2. If the eligible consumer's existing telephone service does not qualify, the Company shall advise the eligible consumer by direct mail of changes necessary to satisfy Lifeline criteria. The notice provided by the company will include all information required under the Commission's Rules.
- 3. If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the company shall begin reduced billing at the time the new service is established.
- 4. Customers who qualify for Lifeline service must sign a form, executed under penalty of perjury, identifying public assistance programs or income criteria listed in Subsection B of the Lifeline tariff from which they receive benefits. The customer must agree to notify the company if the customer ceases to participate in the program(s).
- 5. Customer acknowledges that willfully making false statements to obtain Lifeline C benefits can result in fines, imprisionment, de-enrollment or being barred from the program.
- 6. The customer acknowledges, and consents, that the customer's name, telephone C number, and address will be provided to the Universal Service Administrative Company (administrator to the Lifeline program) and/or its agents for the purpose of verifying that the customer does not receive more than one Lifeline benefit.

E. Credits and Deposits

1. The credit verification procedures used for all applicants who apply for service with the company will also be used for applicants who apply for service under the Lifeline program.

Louisiana Tariff No. 1 Section 4 Original Page 71.7.1

By: George Mack, Manager

Issued: May 31, 2012 Effective Date: June 1, 2012

LOCAL EXCHANGE SERVICE

4.3 LIFELINE SERVICE PROGRAM continued

M

2. The deposit standards used for all applicants who apply for service with the company will also be used for applicants who apply for Lifeline service with the exception that deposit requirements will be waived for Lifeline service applicants who voluntarily elect subscriber toll restriction service.

F. Lifeline Service Discounts

1. Eligible consumers who subscribe to Lifeline service will receive the following discounts:

Louisiana Tariff No. 1 Section 4 1st Revised Page 71.8 Canceled Original Page 71.8

By: George Mack, Manager

Issued: June 15, 2012 Effective Date: August 1, 2012

LOCAL EXCHANGE SERVICE

4.3 Lifeline Service Program continued

F. Lifeline Service Discounts continued:

- 1. Eligible consumers who subscribe to Lifeline service will receive C Federal Lifeline flat rate discount for qualifying low-income Consumers per \$9.25 per month as a credit against the Federal End User Subscriber Line Charge and intrastate charges.
- (a) Federal baseline Lifeline support amount. The company shall D grant a waiver/credit of the federal end-user subscriber line charge to qualifying low-income consumers.
- (b) State-approved \$1.75 reduction. The company shall give a D qualifying low-income consumer a state-approved reduction of \$1.75 in the monthly amount of intrastate charges due for services subject to the Lifeline service program.

G. Service Charges

- 1. Service charges do not apply when eligible customers with existing residential service convert to Lifeline service.
- 2. Service charges apply when:
 - (a) At the time Lifeline service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
 - (b) A customer receiving Lifeline service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline service eligibility.
 - (c) New residential applicants (those without existing local exchange access service) eligible for the Lifeline program will be subject to applicable service charges.
- 3. Any subsequent moves or changes after the initial connection to Lifeline service will be subject to applicable service charges.

H. Payments and Disconnection of Service

- 1. The company may not disconnect Lifeline service for nonpayment of toll charges.
- 2. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the company's customers.